How to Download and Burn the Various Files Needed for E-max Support

Date Released: 2011-11-03

Issue: If the software needed for an E-max installation is not available at the hall, it will need to be downloaded from our FTP site. This tech bulletin visually demonstrates the recommended practices for assuring that the process proceeds in an optimal manner

The following graphical tutorial consists of the 4 sections listed below. <u>Not all sections will be applicable to every situation</u>. You can jump to any section by using the bookmarks embedded in this PDF document

- 1) Download CDBurnerXP *, a free program which can correctly burn all file types required for E-max Gaming technical support
- 2) Connect to E-max Gaming's FTP site ...
 - ... using the free FileZilla ** FTP client <u>all technicians should be using this method</u> to avoid timeouts on downloading large files. Re-connection for future downloads is also much easier via FileZilla than via Internet Explorer
 - ... using Internet Explorer for emergency-only situations when FileZilla is not available
- 3) Burn ISO files to a CD using CDBurnerXP
- 4) Burn Permutation files to a CD using CDBurnerXP

1) Download CDBurnerXP, a free program which can correctly burn all file types required for E-max Gaming technical support

1) Click on Internet Explorer

4) Click on the download link for the program

Click on Save

5)

Downloads



2) In the address bar type google.com

| 🖉 Google - Windows Internet Explorer | | | | | | |
|--------------------------------------|--|--|--|--|--|--|
| | 🔧 google.com | | | | | |
| File Edit Vi | Google | | | | | |
| 🚖 Favorites | gzip.html | | | | | |
| Soogle | Download Windows Search to improve history and f | | | | | |

3) In the Google search bar type *cdburnerxp* and click on the *Downloads* link pictured below

| _ | |
|-----|--|
| | cdburherxp |
| t | cdburnerxp |
| | cdbur n.exe |
| | cdburnerxp portable |
| | cdbur nerxp review |
| | CDBurnerXP |
| | cdburnerxp.se/en/home |
| | What is CDBurnerXP? CDBurnerXP is a free application to burn CDs and DVDs, |
| | including Blu-Ray and HD-DVDs. It also includes the feature to burn and create |
| | Download Help & FAQ - Compatible Drives - Features |
| - 1 | |



If you are going to use the WMA format and don't have Windows installed, you also need to download and install the Microsoft Win Download latest version (4.3.9.2761) Size: 4.0 MiD (Digitally signed by Canneverbe Limited)

More download options » | EULA



* CDBurnerXP is free software, and was not created by E-max. As such, E-max makes no representations or warranties with respect thereto ** FileZilla is free, open source FTP software, and was not created by E-max. As such, E-max makes no representations or warranties with respect thereto 6) Click on Desktop and then on Save



 Once the download completes, minimize all open programs, and on your desktop you will see the following icon: double-click on it to open



8) Click on Run



The Installation procedure may vary among different versions – in general, primarily pay attention to DE-select the installation of any optional software

9) Click on Next



10) Click on *I accept the agreement* and on *Next*

| 🦻 Set | up - CDBurnerXP | |
|-------|--|--------|
| Lic | ense Agreement Please read the following important information before continuing. | |
| | Please read the following License Agreement. You must accept the terms of this agreement before continuing with the installation. | |
| | A. CDBurnerXP License | ^ |
| | B. OpenCandy End User License Agreement | _ |
| | A. CDBurnerXP License | |
| | By using, copying or distributing CDBurnerXP and accompanying documentation (the program's object code and documentation are | ~ |
| (| Indicate vour accentance Indicate vour accentance Indicate vour accentance Printer Pri | |
| | O I do not accept the agreement | |
| | < Back Next > | Cancel |

11) Click on Next





12) Make sure Full Installation is selected, and click on Next



14) Here follows an installation of an optional program, which you do NOT need on your computer. Select *Do not install <optional software>* and then click on *Install*

| 😵 Setup - CDBurnerXP | |
|---|--------|
| Install DriverScanner 2011 Recommended by CDBurnerXP | |
| DriverScanner 2011 | |
| Locate outdated hardware drivers Get info on the latest available versions Enjoy a free download and scan | |
| I accept the terms of the DriverScanner 2011 End User License Agreement and want to install DriverScanner 2011 (Recommended by CDBurnerXP) I do not want to install DriverScanner 2011 | |
| < Back Install | Cancel |

- 13) Make sure Associate ISO (.iso) files with CDBurnerXp is also checked (it might NOT be by default) ... and click on Next
 - 🐉 Setup CDBurnerXP Select Additional Tasks Which additional tasks should be performed? Select the additional tasks you would like Setup to perform while installing CDBurnerXP, then click Next. Additional icons: 🗹 Create a desktop icon For all users O For the current user only Create a Quick Launch icon Other tasks: Associate Data (.dxp) and Audio (.axp) compilation files with CDBurnerXP Associate ISO (.iso) files with CDBurnerXP < Back Next > Cancel
- 15) Click on Finish to complete the installation





2a) Connect to E-max Gaming's FTP site using the FileZilla FTP client

Whenever a field technician needs access to an application or operating system, it can be found on the Arrow International FTP site (if it is not already there it will be uploaded - to the FTP site - specifically for that technician). <u>All technicians should be connecting to the FTP site using an FTP client</u> to avoid timeouts on downloading large files. We've tested downloading a full CD ISO image file (700 MB) using the FileZilla FTP client at a very slow speed of 10 KiloBytes per second (80 kilobits per second) which is just *a little* better than dial-up modem speeds of 56 kbps (or 7 KBps). The download took over 20 hours, but it completed successfully without any interrupts. The conclusion is that even the slowest connection (most connections are far better than a dial-up modem), should be able to download the largest files ... given enough time

Re-connection for future downloads is also much easier via a specialized FTP client, because the credentials can be automatically saved: relogging onto the site becomes a simple 2 step process

- Open the program
- Select the desired connection (it connects automatically once the selection is made)

To install, and begin using, FileZilla perform the following steps:

- 1) Click on Internet Explorer
- 2) In the address bar type *download.com*

| 🖉 Google - W | 'indows Internet Explorer | |
|--------------|--|-------|
| | 🚼 download.com | ~ |
| File Edit Vi | Download Windows Search to improve history and favorites results | |
| 🚖 Favorites | Go to ' download, com ' | Enter |
| Soogle 😽 | | |

3) In the search bar of download.com type Filezilla





4) We recommend that technicians use FileZilla Portable instead of the regular FileZilla. The portable version can be 'installed' on a USB flash drive and run from any machine, whereas the regular version can only be used on the machine on which it is initially installed. So let's say that the tech does not have his/her laptop but does have the flash drive to which FileZilla Portable was copied. If, the client's PC has internet access the tech can copy the FileZilla Portable program onto the hard disk of the client's PC and run it from there, or the tech can merely start the program directly from the flash drive (if this latter option is used however, be aware that the flash drive will need to remain connected to the machine for the duration of the download). The program can be deleted from the client's PC once the download is complete

Click on FileZilla Portable

| 24 soft | ware downloads results for "Filezilla" | | 0 Compare Selected 🕢 | |
|---------|---|--|-----------------------------|--|
| Z | FileZilla | Editors' rating User rating out of 472 reviews | Download Now 😸 | |
| | resource. Read CNET's review | **** | Compare | |
| B | FileZilla Portable | Editors' rating | Downloed Now 😽 | |
| 1/1 | B Version 3.5 Added on 05/23/2011 Take your server list and settings with you. Read CNET's review | User rating out of 16 reviews | 🔥 Save to list 🔲 Compare | |
| | 59,511 total downloads 299 last week | | | |

5) Click on Download Now



6) In Internet Explorer you need to click on the Information Bar at the top of the web page, and select Download File





7) Click on Save



8) Click on Desktop and then on Save



9) Once the download completes, minimize all open programs, and on your desktop you will see the following icon: double-click on it to open





10) Click on Run



11) Click on Next Step



12) De-select any optional software and click on Next Step





13) Click on Install Now



14) Click on OK

Installer Language

Please select a language.

English

OK

Cancel

15) Click on Next





16) Click on Next

| 🛷 FileZilla Portable Porta | bleApps.com Installer | | | | | | |
|--|--|--|--|--|--|--|--|
| Choose Components Choose which features of FileZilla Portable you want to install. | | | | | | | |
| Check the components you want to install and uncheck the components you don't want to install. Click Next to continue. | | | | | | | |
| Select components to install: | FileZilla Portable (English) [Required] Additional Languages | | | | | | |
| Space required: 4.2MB | Description Position your mouse over a component to see its description, | | | | | | |
| PortableApps.com - Your Digital Life, Anywhere® Cancel | | | | | | | |

17) Click on Browse

In the popup window, select the desired installation location (preferably your flash drive) and click OK

Click Install in the original window

| 🛷 FileZilla Portable PortableApps.com Installer 🛛 🔲 🔀 |
|--|
| Choose Install Location Choose the folder in which to install FileZilla Portable. |
| Setup will install FileZilla Portable in the following folder. To install in a different folder, click Browse and select another folder. Click Install to start the installation. |
| Destination Folder \[FileZillaPortable] Browse |
| Space required: 4.2MB |
| PortableApps.com - Your Digital Life, Anywhere® |

| 🕏 Browse For Folder | <u>?</u> × | | | | |
|---|------------|--|--|--|--|
| Select the folder to install FileZilla Portable in: | | | | | |
| | | | | | |
| 🖃 😼 My Computer | ^ | | | | |
| 🗉 🧼 Local Disk (C:) | | | | | |
| | = | | | | |
| 🖃 🖙 PATRIOT (E:) | - | | | | |
| | _ | | | | |
| 🗉 🛅 SNES | | | | | |
| 🗉 🛅 SNES-copy | | | | | |
| 🗉 🧝 Tac on 'clefs1' (H:) | | | | | |
| 🗉 🌋 Rma on 'arrow.local\Cleveland' (K:) | ~ | | | | |
| | > | | | | |
| | | | | | |
| Make New Folder OK Cano | el | | | | |



18) Click on Finish to complete the installation



19) Using Windows Explorer navigate to the location you specified in step 17 and double click on FileZillaPortable.exe

| File Edit View Favorites | Tools Help |
|--------------------------------|--------------------------|
| 🌀 Back 🝷 🕥 🕤 🏂 | 🔎 Search 🎼 Folders 🛛 📰 🗸 |
| Address 🛅 E:\FileZillaPortable | |
| | Name 🔺 |
| File and Folder Tasks | App |
| Rename this file | Data Other Cother |
| Copy this file | Chelp.html |
| Publish this file to the We | eb |

20) Click on OK to dismiss this informational popup. Also, ignore any popups notifying you of new updates

| Welcome to FileZilla 🛛 🛛 🔀 |
|--|
| FileZilla 3.5.0 The free open source FTP solution |
| Documentation |
| Basic usage instructions |
| Configuring FileZilla and your network |
| Further documentation |
| Getting help |
| Asking guestions in the FileZilla forums |
| Reporting bugs and feature requests |
| You can always open this dialog again through the help menu. |
| ОК |



- 21) In the *Quickconnect* bar type the information below; then select *Quickconnect*
 - Host: ftp.arrowinternational.com
 - Username (case sensitive): ArrowSupport
 - Password (case sensitive): ArrowSupport
 - Port: 21

| 🔁 FileZilla 📃 🗖 🔀 | | | | | | | | | | | | | |
|--|---|--|--------------|----|---------|---------|------|----------|-------------|---------|---------------|-------------|--------|
| File Edit View Transfer Server Bookmarks Help New version available! | | | | | | | | | | | | | |
| ≝ • | | | | | | | | | | | | | |
| Host: ftp.arrowint | ••••• | ••• | Port: | 21 | Quick | connect | • | | | | | | |
| | | | | | | | | | | | | | < |
| Local site: \ | | | | * | Remote | e site: | | | | | | | ~ |
| My Com My Com C: O P O P O | puter PATRIOT) (\clefs1\TAC) (\arrow.local\Clev (\clenpd1\Emax Ti (\arrow.local\Clev | eland'(RMA) ech Manuals) reland'(Electronic Game Imac | qes) | | | | | | | | | | |
| Filename 🛆 | Filesi | ze Filetype L | ast modified | | Filena | me 🛆 | | Filesize | Filetype | | Last modified | Permissions | ; Ow |
| C: D: E: (PATRIOT) H: (\\clefs1\TAC) K: (\\arrow.local M: (\\clenpd1\Em O: (\\arrow.local S: (\\clegraphics; T: (\\cleavs2\EF. |) \ \ 2 | Local Disk CD Drive Removable Disk Network Drive Disconnected N Network Drive Disconnected N Disconnected N | | | | | | N | ot connecte | ed to a | any server | | |
| Z: (\\clefs1\Arro | | Network Drive | | | < | | | | | | | | > |
| 10 directories | | | | | Not con | nected. | | | | | | | |
| Server/Local file | | Direction Remote file | | | Siz | e Prio | rity | Status | | | | | |
| Queued files F | ailed transfers | Successful transfers | | | | | | | | | | | |
| | | | | | | | | | | | E Queue | : empty | |

From this point on, after opening the program, you can quickly re-connect to the FTP site, by selecting the connection from the dropdown list (you won't even have to click *Quickconnect* again)

| Host: Username: Password: Port: Quickconnect | Clear guickconnect bar |
|--|---|
| | Clear history |
| | ArrowSupport@ftp.arrowinternational.com |



- 22) The screen of the program is split into 4 sections
 - 1. Informational messages about the connection
 - 2. The Tech's local hard drive folder structure
 - 3. The ftp.arrowinternational.com folder structure
 - 4. Information about active downloads (multiple downloads can be queued by default, 2 will be downloaded simultaneously)

To download a file

- Navigate to the desired 'Save-To' location in window #2
- Navigate to the desired 'Save-From' location in window #3
- Right-click on the desired file, and select Download



| Comman | d: | RETR DI | SK1.ISC |) | | | | | | | |
|----------|---------|-------------|----------|----------|---------|------|----------|----------|-----|------|---|
| Response | e: | 150 File | status o | kay; abo | ut to i | эрег | i data c | :onnect | ion | | |
| Error: | Disconn | nected from | n server | : ECONN | ABOR' | TED | - Conn | ection (| abo | rted | |
| | | | | | | _ | | | _ | | _ |
| | | | | | | | | | | | |

This 'error' message is normal - FileZilla disconnects some of its functionality from servers which the user has not navigated recently. Downloads are NOT affected



12

As mentioned before, FileZilla's default behavior is to download two files simultaneously. We would recommend changing this setting to one simultaneous download

23) Click on *Edit,* then click on *Settings*



24) Click on Transfers

| Settings | × |
|---|---|
| Select page: Select page: Connection - FTP - Active mode - Passive mode - FTP Proxy - SFTP - Generic proxy - File Types - File Types - File exists action - Interface - Themes - Date/time format - File lists - Language - File editing | Overview For more detailed information about what these options do, please run the network configuration wizard. Run configuration wizard now Timeout Timeout in seconds: 20 (5-9999, 0 to disable) If no data is sent or received during an operation for longer than the specified time, the connection will be closed and FileZilla will try to reconnect. Reconnection settings Maximum number of retries: 2 (0-99) Delay between failed login attempts: 5 (0-999 seconds) Please note that some servers might ban you if you try to reconnect too often or in too short intervals. |
| OK Cancel | |

25) Change the Maximum simultaneous transfers value to 1; Click on OK

| Settings | | |
|---------------------------|---|--|
| Select page: | | Concurrent transfers |
| - Connection | ~ | Maximum simultaneous transfers: 1 (1-10) |
| FTP Active mode | | Limit for concurrent downloads: 0 (0 for no limit) |
| Passive mode FTP Proxy | | Limit for concurrent uploads: 0 (0 for no limit) |
| SFTP | | |
| Generic proxy | | Enable speed limits |
| Transfers File Types | | Download limit: 10 (in KiB/s) |
| File exists action | | Upload limit: 20 (in KiB/s) |
| Interface Themes | | Burst tolerance: Normal 🔍 |
| - Date/time format | | |
| Filesize format | | Filter invalid characters in filenames |
| | | Enable invalid character filtering |
| - File editing | ~ | When enabled, characters that are not supported by the local operating system in filenames are replaced if downloading such a file. |
| ОК | | Replace invalid characters with: |
| Cancel | | The following characters will be replaced: () : * ? " < > (|

The program is now ready for use. Multiple files can be queued: they will be downloaded one at a time



2b) Connect to E-max Gaming's FTP site using Internet Explorer

We recommend that every technician use a dedicated FTP client to log onto our FTP website (please see 2a). However, if, for whatever reason, FileZilla is not available, Internet Explorer can serve as a temporary FTP client for downloading *small* files

To use Internet Explorer as an FTP client perform the following steps:

- 1) Click on Internet Explorer
- 2) In the address bar type *ftp.arrowinternational.com*

| 🖉 Google - W | indows Internet Explorer |
|--------------|--|
| | Itp.arrowinternational.com |
| File Edit Vi | Download Windows Search to improve history and favorites results |
| 🚖 Favorites | Go to ' ftp.arrowinternational.com ' |
| Soogle | |

3) In the new window that pops up, type *ArrowSupport* for both the User name and Password (case sensitive). Once the information is entered, click on *Log On*

| nternet | Explorer | | × |
|---------|----------------------|--|---|
| ? | To log on to this | FTP server, type a user name and password. | |
| | FTP server: | ftp.arrowinternational.com | |
| | <u>U</u> ser name: | ArrowSupport | |
| | Password: | •••••• | |
| | After you log on | , you can add this server to your Favorites and return to it easily. | |
| | Log on <u>a</u> nony | mously | |

4) The following is a sample listing of the website that will load

| | 🖉 FTP root at ftp.arrowinternational.com - Windows Internet Explorer | | | | | | |
|-------------------------------------|--|--|--|--|--|--|--|
| | C C v 2 tp://tp:arrowinternational.com/ | | | | | | |
| | File Edit View Favorites Tools Help | | | | | | |
| | 🔆 Favorites 🛛 👍 💯 httpwww.shopping.hp.co 🧧 Arrow International - Helpin 🔊 Ideal Weight Or BMI Linked 🔢 Trabajar Conju | | | | | | |
| | FTP root at ftp.arrowinternational.com | | | | | | |
| If a number appears here, this is a | FTP root at ftp.arrowinternational.com To view this FTP site in Windows Explorer, click Page, and then click Open FTP Site in Windows Explorer. | | | | | | |
| | | | | | | | |
| | 10/22/2011 04:13AM → 68 <u>!!!</u> INSTRUCTIONS <u>!!!.txt</u> | | | | | | |
| | 10/22/2011 03:50AM Directory Application E-max LoadAndTrack | | | | | | |
| | 09/23/2011 06:26PM Directory BlueDog | | | | | | |
| | 10/24/2011 06:45PM Directory <u>Documentation</u> | | | | | | |
| | 10/22/2011 05:05 P Directory <u>E-Max</u> | | | | | | |
| | 10/22/2011 03:144M Directory Files FKM Specific Halls and Techs (Decumps, etc) | | | | | | |
| ₩ | 10/27/2011 02:57PM Directory Lansa | | | | | | |
| A dive stan | 10/24/2011 03:03PM Directory LG | | | | | | |
| A unectory will contain other items | 10/24/2011 03:05PM Directory UNCERTAIN HOW TO CATEGORIZE | | | | | | |



5) To download a file, first navigate to the desired directory by left-clicking on each parent directory. For this example we will download the latest State Configuration CD

Click on E-max; then click on State Config CD

| natiu | nal.com - Windows Internet Explorer |
|---------------------------------|---|
| iterna | tional.com/ |
| ols | Help |
| .shop | iping.hp.co 🧕 Arrow International - Helpin 🔊 Ideal Weight Or BMI Linked 🔢 Trabajar Conju |
| al.com | |
| | |
| rre | owinternational.com |
| dows | Explorer, click Page, and then click Open FTP Site in Windows Explorer. |
| | |
| 1 | 68 !!! INSTRUCTIONS !!!.txt |
| D | 68 <u>!!! INSTRUCTIONS !!!.txt</u> irectory Application E-max LoadAndTrack |
| D D | 68 <u>!!! INSTRUCTIONS !!!.txt</u> irectory <mark>Application E-max_LoadAndTrack</mark> irectory <mark>BlueDog</mark> |
| D D D | 68 <u>!!! INSTRUCTIONS !!!.txt</u> irectory <mark>Application E-max_LoadAndTrack</mark> irectory <u>BlueDog</u> irectory <u>Documentation</u> |
| D D D D | 68 <u>!!! INSTRUCTIONS !!!.txt</u> irectory <u>Application E-max_LoadAndTrack</u> irectory <u>BlueDog</u> irectory <u>Documentation</u> irectory(<u>E-Max</u>) |
| D D D D D | 68 <u>!!! INSTRUCTIONS !!!.txt</u> irectory <u>Application E-max LoadAndTrack</u> irectory <u>BlueDog</u> irectory <u>Documentation</u> irectory(<u>E-Max</u>) irectory <u>Files FROM Specific Halls and Techs (Backups, etc)</u> |
| D D D D D D | 68 <u>!!! INSTRUCTIONS !!!.txt</u> irectory <u>Application E-max LoadAndTrack</u> irectory <u>BlueDog</u> irectory <u>Documentation</u> irectory <u>Files FROM Specific Halls and Techs (Backups, etc)</u> irectory <u>Files TO Specific Halls and Techs (Permutations, etc)</u> |
| D D D D D D | 68 <u>!!! INSTRUCTIONS !!!.txt</u> irectory <u>Application E-max LoadAndTrack</u> irectory <u>BlueDog</u> irectory <u>Documentation</u> irectory <u>E-Max</u> irectory <u>Files FROM Specific Halls and Techs (Backups, etc)</u> irectory <u>Files TO Specific Halls and Techs (Permutations, etc)</u> irectory <u>Lansa</u> |
| D D D D D D D | 68 <u>!!! INSTRUCTIONS !!!.txt</u> irectory <u>Application E-max_LoadAndTrack</u> irectory <u>BlueDog</u> irectory <u>Documentation</u> irectory <u>Files FROM Specific Halls and Techs (Backups, etc)</u> irectory <u>Files TO Specific Halls and Techs (Permutations, etc)</u> irectory <u>Lansa</u> irectory <u>L6</u> |

| and the second second with a larger between the second fit with the second |
|---|
| .arrowinternational.com - windows internet Explorer |
| ernational.com/E-Max/ |
| ls Help |
| shopping.hp.co 🧕 Arrow International - Helpin 🔊 Ideal Weight Or BMI Linked 🔢 Trabaja |
| vinternational.com |
| Max/ at ftp.arrowinternational.com |
| ows Explorer, click Page , and then click Open FIP Site in Windows Explorer . |

6) Click on *State_Config_2-3-8.ISO*

| 🖉 FTP directory /E-Max/State%20Config%20CD/ at ftp.arrowinternational.com - Windows Internet Explorer | | | | | | |
|--|--|--|--|--|--|--|
| Co Co The International.com/E-Max/State%20Config%20CD/ | | | | | | |
| File Edit View Favorites Tools Help | | | | | | |
| ☆ Favorites 🛛 🚕 🜆 httpwww.shopping.hp.co 🧕 Arrow International - Helpin 🔊 Ideal Weight Or BMI Linked 🔃 Trabajar Conjugation - Conj 💈 | | | | | | |
| FTP directory /E-Max/State%20Config%20CD/ at ftp | | | | | | |
| FTP directory /E-Max/State%20Config%20CD/ at ftp.arrowinternational.com | | | | | | |
| To view this FTP site in Windows Explorer, click Page, and then click Open FTP Site in Windows Explorer. | | | | | | |
| Up to higher level directory | | | | | | |
| 10/22/2011 12:53AM 6,379,520 STATE_CONFIG_2-3-8.ISO | | | | | | |

7) Click on Save

| File Dov | vnload | × |
|----------|---|-----|
| Do you | u want to open or save this file? | |
| ISO | Name: STATE_CONFIG_2-3-8.ISO Type: ISO Image, 6.08MB From: ftp.arrowinternational.com | |
| 💌 Alwa | Open Save Cancel | |
| 2 | While files from the Internet can be useful, some files can potentia harm your computer. If you do not trust the source, do not open or save this file. <u>What's the risk?</u> | lly |



8) Select the desired Save-To location on your computer's hard drive and Click on Save

| Save As | | | | | | | | | ? × |
|------------------------|------------------|------------------------|---|---|---|---|---|----|------------|
| Save in: | 🗀 State Config L | atest | ~ | G | ø | Þ | • | | |
| My Recent Documents | | | | | | | | | |
| Desktop | | | | | | | | | |
| My Documents | | | | | | | | | |
| My Computer | | | | | | | | | |
| | File name: | STATE_CONFIG_2-3-8.ISO | | | | * | | S | ave |
| My Network | Save as type: | ISO Image | | | | * |] | Ca | ncel |

3) Burn ISO files to a CD using CDBurnerXP

ISO files end in a .iso extension - virtually all utilities, applications and operating systems will be uploaded to the FTP site in this format

If you have installed CDBurnerXP according to the instructions in this tutorial, .ISO files will be associated with CDBurnerXP – this means that if you double-click on an .ISO file, the CDBurnerXP program will automatically open to burn it

1) Navigate to the location on your hard drive where you saved the .ISO file and double-click on it





2) The following window will come up. Make sure that *Verify data after burning* and *Finalize disc* are checked ... place an empty CD-R disc in your computer's writable drive and click *Burn disc* to start the process

| 🕈 Burn ISO Image - CDBurnerXP | | | |
|---|------------------------------------|--|--|
| Burn ISO Options Burn ISO Progress | | | |
| Select ISO image to burn: | | | |
| C:\Documents and Settings\dsatnic\Desktop\DB_MAINT_PURGE_UTILI Browse | | | |
| Target device: D: HL-DT-ST DVD+-RW G | T30N 🔽 24x (4,234 KB/s) 🔽 | | |
| Burn method: Choose automatically | ✓ | | |
| Burn options | | | |
| Pad DVD size to 1GB | Verify data after burning | | |
| Mode2XA instead of Mode1 | Eject disc after burning | | |
| Finalize disc | Shutdown computer after completion | | |
| Convert to ISO | Burn disc Cancel | | |

3) The process will complete and the CD will automatically be ejected. Click on *OK*, and re-insert the CD in order to verify that the files have been written correctly

| 🐼 Burn ISO Image - CDBurnerXP | |
|---|---|
| Burn ISO Options Burn ISO Progress Time elapsed: 00:00:44 Write completed | Time Remaining: 00:00:00 |
| CDBurnerXP Writing process is successfull Total time for operation: 00:0 | y completed at speed 24× (4,234 KB/s). 00:44 |
| Never tell again | |
| | |
| Convert to ISO | Burn disc Cancel |



4) Click on *Start* then on *My Computer*



5) Double-click on the CD Drive containing the Disc

| Address 😼 My Computer | | 💌 🄁 G |
|-------------------------|---------------------|----------------|
| | Name 🔺 | Туре |
| System Tasks 🔊 | See Local Disk (C:) | Local Disk |
| View system information | OB_Purge_2-2-1 (D:) | CD Drive |
| wide system mornidadin | PATRIOT (E:) | Removable Disk |

6) The following files are listed (for this particular .ISO image) – the most important thing when burning .ISO files is that you do NOT see the .ISO file itself when browsing the CD. The .ISO file is like a suitcase, and in burning the CD, the contents of the suitcase are copied to the CD, not the "suitcase" itself. If you see the actual .ISO file, the CD will not work

| ł | Address 💽 D:\ | | | | |
|---|---------------------------|---|--|----------------------|------------------------|
| | | | Name | Size | Туре |
| | CD Writing Tasks | ۲ | Files Currently on the CD | | |
| | 🕝 Write these files to CD | | console.setup.sdsk | 1,028 KB | SDSK File |
| | | | 🔤 diamond.setup.sdsk | 1,028 KB | SDSK File |
| | File and Folder Tasks | ۲ | 🖬 junior.setup.sdsk 🖬 loader.setup.sdsk | 1,028 KB 1,028 KB | SDSK File SDSK File |



4) Burn Permutation files to a CD using CDBurnerXP

Permutation files are expansion packs of digital bingo cards which can be installed on the E-max system in order to increase the set of cards against which the machine can perform verification. Permutation files are custom encoded at a customer's request. Most permutation files are small enough to be emailable, but the larger ones must be uploaded and downloaded from the FTP site. Whether the download happens via e-mail, or FTP, once the file is saved to the customer's PC, the file must be burned to a CD by the customer before it can be installed on the E-max system

(The process below assumes that the file has been saved to the customer's desktop)

- 1) Minimize all programs so that you can see your desktop
- 2) Create a folder on your desktop (right-click on the desktop and select New --> Folder)



3) Call this folder Arrow (spelling is very important - if this folder is not named correctly, the file will not install)



- 4) Double-click on the Arrow folder
- 5) Inside the new window that comes up, again create a new folder





6) Call the new folder Installs (spelling is very important - if this folder is not named correctly, the file will not install)



- 7) Double-click on the Installs folder
- 8) Drag the Permutation file from the desktop into the Installs folder



 Double-click the CD Burner XP icon on the desktop (make sure you click the icon below and not the installation icon from part 1 of this guide – the two look similar)



10) Double-click on Data Disc





11) a) Click on *Desktop* in the upper left

b) Drag the Arrow Folder from the upper right to the lower right

c) Place an empty CD-R disc in your computer's writable drive and click Burn to start the process

| 🐼 Disc - Data compilation | | | | |
|---|---|--|---|---|
| | | | | |
| | ۵ 🖉 😧 | | | |
| 🙆 Desktop | Name 🔺 | Size Type | Date modified | ^ |
| Desktop My Documents My Computer Local Disk (C:) Documents and Settings J datnic Desktop My Network Places Recycle Bin Desktop My Network Places Recycle Bin Desktop My Network Places Recycle Bin Desktop FileZilla Fortable FileZillaPortable Redone instructions Desktop Redone instructions | My Documents My Computer My Network Places Recycle Bin Internet Explorer BingoXP CDBurnetXP Prestige Ball Camera Prestige Ball Camera Prestige Ball Camera Prestige Ball Camera Prestige Ball Camera Prestige Hall Manager 2011 - ny shutterboard manual Arrow Bankup from 780 from TriState - to restore on 790 E-Max Export Tool FikeZilla Instructions FikeZillaPortable Redone instructions Dr.HI -DT-ST DVD+BW G130N | Size Type System Folder System Folder System Folder System Folder System Folder 3 KB Shortcut 3 KB Shortcut 3 KB Shortcut 3 KB Shortcut File Folder File Folder | 10/27/2010 5:12 11/2/2011 9:03 PM 2/4/2011 2:44 PM 10/20/2011 4:06 10/9/2011 1:40 PM 11/2/2011 8:35 PM 10/6/2011 3:07 PM 10/21/2011 9:43 10/31/2011 11:18 11/1/2011 11:05 11/1/2011 11:09 | |
| O Disc | Name | Size Tune | Date modified | |
| Drag and drop files here or use the "Add" button to add files to the compilation. | | | | |
| 0.00MB | | | | |
| 🙀 No disc ISO 9660/Joliet/UDF with 0 folders and 0 files Tota | Estimated Size: 1.44 MB | | | |

d) select Finalise Disc





12) The process will complete and the CD will automatically be ejected. Click on *OK*, and re-insert the CD in order to verify that the files have been written correctly

CDBurnerXP

| į |
|---|
| _ |

Burning at speed 24× (4,234 KB/s) and verifying of the disc successfully completed. Total time for operation: 00:00:44 $\,$

📃 Never tell again

13) Click on *Start* then on *My Computer*

| 🥰 Internet Explorer | My Documents |
|-------------------------------|------------------------------------|
| Microsoft Office Outlook | My Recent Documents |
| Microsoft Office Word 2003 | |
| Microsoft Office Excel 2003 | My Pictures |
| Microsoft Office PowerPoi | 📂 My Music |
| Launch Internet Explorer | My Computer |
| 🗿 Show Desktop | Wy Network Places |
| 👼 Remote Desktop Connect | W |
| 谢 Paint | 🚱 Control Panel |
| Notepad | Set Program Access and Defaults |
| 📙 Adobe Reader 9 | 😪 Connect To |
| 🛐 Command Prompt | Rinters and Eaxes |
| 📑 Calculator | 3 |
| 🗗 CrossFont | 🕜 Help and Support |
| 🚡 SQL Server Configuration Ma | Dearch |
| 🕺 CDBurnerXP | 377 Run |
| Prestige Hall Manager | Non- |
| Cashier | 😚 Windows Security |
| All D | |

OK

14) Double-click on the CD Drive containing the disc and on each of the folders inside it [it is critical that *Arrow* and *Installs* appear as in the images below – the permutation file will not install if it is not located exactly within <cd drive>:\Arrow\Installs\<permutation file>

| 😼 My Computer | | D:\Arrow\Installs | 1 | |
|-------------------------|------------------|-------------------|---|--|
| | Name 🔺 | | | Name |
| stem Tasks 🔹 🔕 | Stocal Disk (C∶) | | | Files Currently on the CD |
| | Disc (D:) | and Folder Tasks | ~ | |
| View system information | PATRIOT (E:) | Make a new folder | | E-Max Bingo Permutations (8322M31) V1.3.0.sdsk |



Please contact the Technical Assistance Center for any further technical questions about our products

1-800-277-6214 TAC@arrowInternational.com

If you have any comments, or suggestions, specifically related to this document you can contact the Technical Writing Team directly at

TWT@ARROWINTERNATIONAL.COM

